



### COVID-19 REFUND REQUEST

**With deep regret, Flat Rock Playhouse must postpone the balance of our 2020 season to 2021.**

Now more than ever, we appreciate and need your support. Over 80% of our revenue comes from ticket sales, and with no shows we will be entirely dependent on our donors' generous support. At this time, we are asking buyers to ***please consider donating the value of their purchase in lieu of a refund.*** If you would like to support the Playhouse in this way, please check the appropriate box below so that we can facilitate your preference.

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

**Please convert the value of my order(s) to my choice:**

- I would like to convert my ticket order to a tax deductible donation.
- I would like to convert my order to a Gift Certificate good for three years.
- I would like to convert my order and split it. On the line below, please tell us how you would like to split your order.

\_\_\_\_\_

- I would like a full refund.

*\*Donations, Gift Certificates, and Refunds are only valid for the full valued price of the ticket excluding fees. Complimentary/Promo tickets are not eligible. You will receive an email confirmation when your request is completed.*

**Please email this form to [covidcommunications@flatrockplayhouse.org](mailto:covidcommunications@flatrockplayhouse.org) or mail to: Flat Rock Playhouse PO Box 310 Flat Rock, NC 28731.**

For further questions you can reach us by email at [covidcommunications@flatrockplayhouse.org](mailto:covidcommunications@flatrockplayhouse.org). Or you can call the Box Office Monday-Thursday at 828-693-0731. We are working with a limited staff and we will respond as quickly as possible. Thank you for your support of Flat Rock Playhouse.